

Remarks

This Amendment is responsive to the non-final Office Action mailed September 23, 2005. In this Office Action, claims 1-16, 18-21, 23-25 were allowed and claim 17 was rejected under 35 U.S.C. §112, second paragraph, as being indefinite for failing to particularly point out and distinctly claim the subject matter which applicant regards as the invention.

As a result of this Amendment, claim 17 is hereby amended to address the examiner's reasoning for rejecting this claim under 35 U.S.C. §112, second paragraph, and therefore, is now believed to be in allowable form. Specifically, the term "field service person" has been changed to "field service provider" in order to recite appropriate antecedent basis as a dependent claim to claim 12. It should be appreciated that this amendment is being made to address the 35 U.S.C. §112, second paragraph rejections and is not being made to distinguish claim 17 over any of the cited art of record, and as such, the amendments thereto should not be considered to be "narrowing" amendments relative to prior art.

With regard to claims 1-16, 18-21, 23-35, Applicant sincerely appreciates the identification of allowability of these claims and acknowledges the Examiner's reasons for allowance provided on pages 2-3 of the September 3rd Office Action. Applicant respectfully notes that these reasons for allowance are not the only reasons that claims 1-16, 18-21, 23-35 are allowable over the art of record. For example, further reasons for allowance of these claims beyond those enumerated in the Examiner's statement are embodied described and set forth in the specification of the present application.

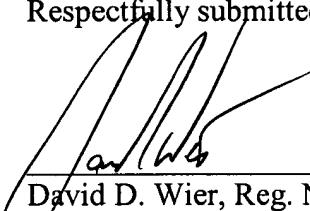
CONCLUSION

This Amendment is believed to be fully responsive to all points raised in the non-final Office Action mailed September 23, 2005. Should the Examiner have any remaining questions or concerns, he is encouraged to contact the undersigned attorney by telephone to expeditiously resolve such concerns. No fees are believed due for the submission of this Amendment into the present application. However, if this is not the case, please charge any required fees, including any extension fees under 37 C.F.R. §1.136(a) necessary to maintain pendency of the present application, to Deposit Account No. 13-2725.

Dated: October 17, 2005



Respectfully submitted,



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